



| Model of Excellence Profile – OurParents.com | | | | | | | |
|--|--|---|---|------|---------|--|--|
| Company Name: | OurParents.com | | | ICG# | 11059 | | |
| Address: | 11480 Commerce Park Dr, Suite | 11480 Commerce Park Dr, Suite 300, Reston, VA 20190 | | | | | |
| Product Name: | OurParents.com | | | | | | |
| URL: | http://www.ourparents.com/ CEO Name: John McKinley | | | | cKinley | | |
| Business and Product Overview | | | | | | | |
| Business Information | Applications Models: Locate – Buying Guides | | Business Model: Advertising & Sponsoring (tbd) | | | | |
| Framework Classification | Content Models: Aggregation – Public Domain Aggregation – Licensed User-generated—Closed Data Pools | | Distribution Model Direct Response – Web-based | | | | |
| Company Overview | OurParents.com provides a free "match.com"-like service for connecting families seeking elder care and care providers. Detailed reports of providers in their database are available for free and special search and screening tools are available to help care seekers find and compare providers that meet their needs. Unlike most available placement services in the elder care segment, there is no fee for care providers to be listed in the database. OurParents.com also provides a range of related information to help users of the site evaluate options for overseeing the care of the family members in need of elder care. | | | | | | |
| Product/Service Description | OurParents.com has developed a rich database of over 100,000 senior care providers by aggregating and enhancing publicly-available data. In addition to basic descriptive information about the providers, OurParents includes information and tools to help care-seekers evaluate providers, including Medicare quality information, financial condition, and feedback from residents & families. Tools include the Care Options Advisors, an online questionnaire that guides users to facilities that match their needs. A search tool that is "modeled after best practices in the travel industry" helps users quickly gauge the trade-offs in cost, quality, distance, and other special requirements. In our view, if OurParents.com can equal the value that Orbitz added to travel search with their clear interface, deep database, efficient search, and powerful display of results, they will have a winning data-driven service! | | | | | | |
| | care placement services are paid by providers to find leads and these placement services in turn charge fees of \$25 - \$90 to people seeking care providers for reports that are compiled from little more that publicly available information. On OurParents.com all access to the site and reports is free to users seeking care providers and all listing are free to providers. McKinley wants to retain an unbiased, transparent listing service where no providers are given extra visibility in exchange for advertising or sponsorship. Rather, he envisions earning revenues from offering value-added services outside of the core care provider services in the future. | | | | | | |
| | With its effective search tool (Care Options Advisor), the inclusion of Web 2.0 tools (e.g., mapping facilities to show proximity to area hospitals), links to related blogs and news about care providers with feedback options, OurParents.com has aggregated a wide range of | | | | | | |



| | relevant information for users who seek elder care provider information. Their multi-pronged content development approach differentiates them from less robust directory websites and essentially makes OurParents.com an information-rich portal for care seekers with the buyers guide the Care Options Advisor as the central focus. With growing demand for elder care services from web-savvy Baby Boomers and an increase in the supply of various types of geriatric health services and senior living facilities, OurParents.com has a large addressable market for its services and has built the foundation of a very useful service for this market. | | | | | |
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| Year Founded: | 2009 | BizDev Contact: | Amit Shafrir | | | |
| Employees: | 5 (est.) | Main Telephone: | 800 341-0294 | | | |
| Profile Date: | 07/29/09 | Primary Market | 62: Healthcare | | | |
| | | Served: | | | | |
| Ownership: | Private | Funding Source: | Venture Capital Backed | | | |
| MofE Class: | 2009 | MofE Status: | Finalist | | | |

